

Changing how you seek help

To improve service (by reducing the volume of manual triaging by helpcentre staff), applications/inquiries for No One Left Behind (NOLB) financial assistance and refunds should be sent through the Online Support Centre instead of emailing nolb@scouts.ca or refunds@scouts.ca. These email addresses are being phased out.

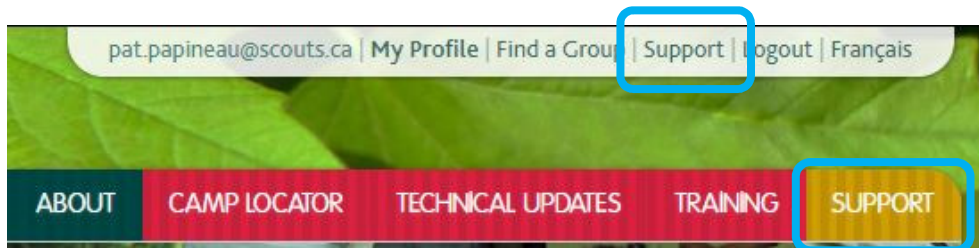
For Parents/Guardians to:

- Apply for No One Left Behind (NOLB) financial assistance OR
- Request a refund
- Seek help with registration issues

Please complete the online submission request for found here: <https://help.scouts.ca/hc/en-ca/requests/new>

The form is also accessible by visiting <http://help.scouts.ca> and selecting 'Submit Request'

Or by clicking on "Support" in myscouts, then "Submit Request".



[? Having trouble with your child's registration? CLICK HERE](#)



Fill in the online submission form.

In the Support Type field, choose the kind of help you need:

- Subsidies
- Refunds
- Registration support for Parents
- Or another option

In the Region field, choose "Prairies and NWT" – this will send your message to local Service Centre staff.

Submit a request

